# LOSI: CONFIDENTIALITY & INTEGRITY

The integrity, confidentiality and security of your data and reports are guaranteed by LOSi in a password-protected environment, providing access to your data only by designated persons.

### CONFIDENTIALITY

- All laboratory data and methods submitted to LQSi are considered to be privileged information.
- LOSi guarantees that your identity and proprietary information will not be released to a third party without your prior knowledge and written authorization.

### **INTEGRITY**

- LOSi operates as an independent unit of SGS global Technical Governance unit, reporting directly to the Vice President, Quality, Standardization, and Efficiency.
- Technical Governance has no external or internal business interests that could compromise LQSi's impartiality; LQSi's only business is to improve the quality, capability, and efficiency of all LQSi participants.
- All LQSi employees are bound by a strict code of business ethics that serves to protect client interests at all times.

### PROFESSIONALISM

- LQSi has earned a reputation for professionalism through its technical leadership and commitment to quality.
- Through LQSi's affiliation with the largest international inspection and testing organization, LQSi has access to professional support in many technical disciplines around the world.



## **TECHNICAL LEADERSHIP**

Technical Governance and LQSi staff participate in national and international standards-development activities, including ISO Technical Committee 27 on Solid Mineral Fuels and ISO Technical Committee 183 on Non-Ferrous Concentrates and ASTM Committee D05 on Coal and Coke; Committee E01 on Analytical Chemistry of Metals, Ores, Concentrates, and Related Materials; Committee E11 on Quality and Statistics; and Committee E36 on Laboratory and Inspection Agency Accreditation.

### **CONTACT INFORMATION**

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